

1.2.6 - Preaward (PAS) Survey Timeliness

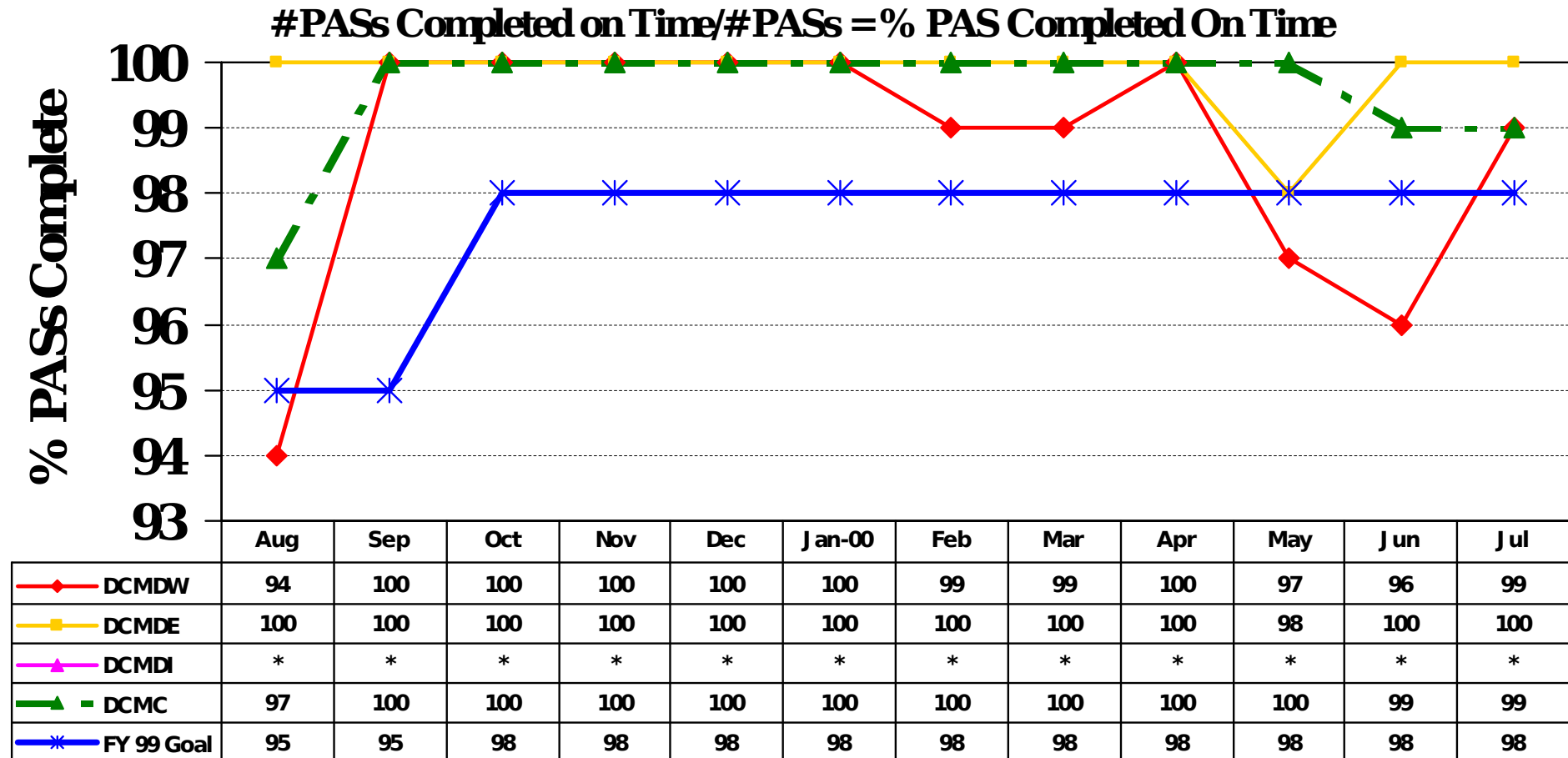
Status

- **Jul 00:** Since the conversion to the SIS 3 database, some PSMs have not had timely access to the SIS database. Increased potential for late preawards. All PSMs should be managing SIS 3 accounts by 8/16/00.
- **Jun 00:** SIS 3/PASS 7.0 Training ongoing.
- **May 00:** SIS/PASS Train-the-Trainer Sessions ongoing. Concern: PAS effort/visibility limited since only onsite surveys measured in Business Plan.
- **Apr 00:** Prepare for release of PASS 7.0 with new Workflow feature; allows internal tracking of PAS report.

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- **Description:** Percentage of PASs completed on or before the date requested by the buying activity.
- **EOY Status '99:** Achieved goal - 95%
- **FY '00 Goal/Target:** 98%
- **FY '00 Results (YTD):** 100%
- **Rating:** Green
- **EOY Status '00:** Expect to achieve goal.
- **HQ Process Owner:** Cyndi Reichardt

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* DCMDI - Waiver still in effect.

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Pacing CAOs

- As of 11 Aug 00:** All CAOs doing well.
- As of 12 Jul 00:** All CAOs doing well.
- As of 15 Jun 00:** All CAOs doing well.
- As of 09 May 00:** All CAOs doing well.
- As of 10 Apr 00:** All CAOs doing well.
- As of 10 Mar 00:** All CAOs doing well.

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Process Drivers

- Functional Specialists do not provide verifiable data to PSM; functional report “do-over.”
- PSM incorrect/untimely data entry into DIRAMS.
- Customer unable to contact Preaward Survey Manager.
- Unreasonable request for completion of survey.

• Unexpected secondary survey on request